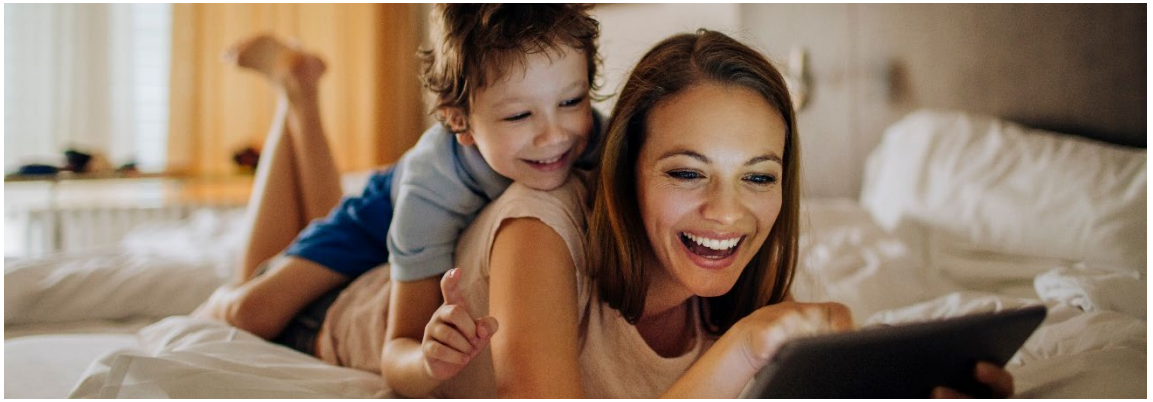


Hospitality Services

Velocity's Hospitality Services allows your property to provide the kind of five-star entertainment and connection that guests expect from a high-quality hotel.



Seamless internet, entertainment, and management services for hotels

Velocity's Guest Wi-Fi and Free-to-Guest TV services allow your staff to focus on the day-to-day while your guests relax and enjoy the amenities provided by your property. Hospitality services don't just stop at installation. Our team builds the user interface to allow constant network monitoring and user support. In addition, call support is available 24/7 every day of the year.

Let Velocity provide the connections while your staff can provide the rest. Together, we can achieve customer satisfaction and keep guests returning to your property. Whether you run a hotel for business travelers or a luxury resort, Velocity's comprehensive management makes entertaining your guests simple.

VELOCITY AT A GLANCE



Single Provider Accountability
ONE true partner managing all telecom service and support needs.



24/7/365 NOC + Call Center
U.S. - based call center with quick response times and 24/7/365 support.



Field Tech Support
A nationwide network of 5,500 skilled and certified technicians.

What's Included

Free-to-Guest TV

- Hardware installation and troubleshooting
- 24/7/365 monitoring, management, and support
- Multiple HD standard and premium channels are available
- Property channel for easy communication to guests
- V-CAST™ technology powered by Chromecast™
- Touchless TV interfaces
- Advertising monetization
- Brand customizations and digital signage integration
- IoT integrations
 - Environmental and lighting controls
 - Door locks, fire sensors, and panic buttons
 - Beacon services
 - In-room music systems

Managed Guest Wi-Fi

- Installation and troubleshooting
- 24/7/365 support and monitoring
- 100% U.S.-based call center
- Guest gateway device management
- Splash landing page customization
- Industry-leading guest Wi-Fi service levels

Benefits of Hospitality Services

- Complete service so that your property doesn't have to rely on anyone else for installation, repairs, and troubleshooting
- Customizable offerings, including landing pages that promote your hotel, property channels, and management programs for your business
- Access to the V-SELECT® client portal to help you manage projects, IT devices, and environments from the same place

Frequently Paired Services

- **On-Site Technicians** – Access to a reliable network of 5,500 skilled IT technicians who can be trained to fix your custom equipment and systems
- **Digital Signage** – Display your customized message to boost engagement and interaction using our digital assets such as story walls, video walls, digital posters, and kiosks
- **Call Center Services** – 24/7/365 proactive monitoring by 100+ dedicated support staff, includes Network Operations Center (NOC)
- **Managed Network & Data** – Monitors, supports, and troubleshoots your IT environment to keep your business running smoothly

Questions? Get in Touch!

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