

## Telecom Expense Management (TEM)

Velocity's TEM service takes your invoices and creates a single consolidated system for telecom expenses—reducing expenditures and saving your company money.



### We manage all your Telecom expenses in one place

Businesses that operate out of multiple buildings and regions struggle to manage all the associated telecom expenses. If these expenses aren't addressed, they can lead to an interruption of services and lost revenue. Velocity's TEM service provides auditing, consolidating, invoicing, and a detailed and accurate final expense report at no extra cost. This helps multilocation companies keep track of their telecom costs—giving peace of mind and cost savings.

Velocity's TEM helps you when your telecom services need support. We advocate for you with the carrier companies. You can rely on us to work directly with the carriers when errors or duplicated charges are found, uncover savings that might have been missed, or when costs need to be negotiated. As a customer, you can call our network operations center (NOC) to report a problem, and our NOC will troubleshoot with the carrier directly. Your business will have a dedicated account manager to help you get the best telecom service for your company with minimal effort required from your staff.

## VELOCITY AT A GLANCE



### Single Provider Accountability

ONE true partner managing all telecom service and support needs.



### 24/7/365 NOC + Call Center

U.S - based call center with quick response times and 24/7/365 support.



### Field Tech Support

A nationwide network of 5,500 skilled and certified technicians.

### What's Included

- Auditing – A comprehensive audit of all your carriers, service details, and fees to identify opportunities to save money
- Invoicing – A consolidated monthly invoice to upload into your accounting system
- Payment – Submit a single payment to Velocity, and Velocity pays all carrier invoices within 7-days of receipt
- Single Point of Contact – A dedicated account manager and unlimited access to a U.S.-based, 24/7/365 technical support center

### Benefits of TEM

- Easily identify overspending patterns
- Control costs and avoid unexpected budgeting expenditures
- Streamline operations by keeping all TEM expenses in an organized, one-stop system
- Simplified auditing that includes all your carriers, service details, and fees, along with an exact savings commitment
- Access to the V-SELECT® client portal to help you manage projects, IT devices, and environments from the same place

### Frequently Paired Services

- **Managed Network & Data** – Monitors, supports, and troubleshoots your IT environment to keep your business running smoothly
- **Project Management & Implementation** – End-to-end installation, deployment, and integration services for your IT environment

### Questions? Get in Touch!

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